

Privacy Policy

Effective Date: 20th September, 2025.

Almond Global Trading Limited (“we,” “our,” or “us”) is committed to protecting and respecting your privacy in compliance with the **General Data Protection Regulation (EU GDPR 2016/679)**.

This Privacy Policy explains how we collect, use, share, and protect your personal information when you use our trading website, <https://almondglobaltrading.co.uk> (the “Website”), and related services.

By using our Website, you acknowledge and accept the practices described in this Policy.

1. Information We Collect

We may collect and process the following categories of personal data:

1. Personal Identification Data

- Full name
- Email address
- Phone number
- Residential or business address

2. Financial Information

- Payment details (processed securely through third-party providers)
- Trading history and transaction records

3. Account Information

- Username and password
- Preferences and account settings

4. Technical Data

- IP address
- Browser type and version
- Device identifiers and operating system
- Cookies and usage data

2. Legal Bases for Processing

Under GDPR, Almond Global Trading Limited processes your personal data only when one of the following applies:

- **Consent:** You have given clear consent for us to process your data.
- **Contractual necessity:** Processing is necessary to perform a contract with you.
- **Legal obligation:** Processing is required to comply with EU or national laws.
- **Legitimate interests:** Processing is necessary for our legitimate business interests, provided your rights are not overridden.
- **Vital interests:** Processing is necessary to protect someone's life.

3. How We Use Your Data

We use your data to:

- Provide, operate, and improve our trading services
- Authenticate your account and secure transactions
- Process payments, orders, and settlements
- Send updates, confirmations, and customer support communications
- Comply with legal and regulatory obligations
- Detect, investigate, and prevent fraud or misuse
- Customize and enhance your user experience

4. Data Sharing and Disclosure

We do not sell your personal data. We may share your data with:

- **Trusted service providers** (payment processors, IT infrastructure, analytics, hosting services)
- **Regulators, law enforcement, or public authorities** where required by law
- **Business partners** to help deliver services you requested
- **Corporate transactions** (mergers, acquisitions, asset transfers) under confidentiality safeguards

All third parties are contractually required to keep your data secure and GDPR-compliant.

5. International Data Transfers

If we transfer your data outside the **European Economic Area (EEA)**, we will ensure adequate safeguards, such as:

- Transfers to countries with an EU “adequacy decision”

- Standard Contractual Clauses (SCCs) approved by the EU Commission
- Binding Corporate Rules (BCRs)
- Your explicit consent when other safeguards are not available

6. Data Retention

We retain your personal data only as long as necessary to:

- Fulfill the purposes outlined in this Policy
- Meet legal, tax, or regulatory obligations
- Resolve disputes and enforce agreements

When data is no longer needed, it will be securely deleted or anonymized.

7. Your Rights Under GDPR

As a data subject, you have the following rights:

- **Right of access:** Obtain a copy of your personal data we hold.
- **Right to rectification:** Correct inaccurate or incomplete data.
- **Right to erasure (“right to be forgotten”):** Request deletion of your personal data.
- **Right to restrict processing:** Limit how we process your data.
- **Right to data portability:** Request transfer of your data to another service provider.
- **Right to object:** Object to processing, including direct marketing.
- **Right to withdraw consent:** Withdraw consent at any time.
- **Right to lodge a complaint:** File a complaint with your local Data Protection Authority (DPA).

To exercise these rights, contact us at info@almondglobaltrading.co.uk.

8. Data Security

We use technical and organizational measures to protect your personal data, including:

- SSL encryption for secure data transmission
- Secure servers, firewalls, and intrusion monitoring
- Role-based access control
- Regular staff training on GDPR compliance

9. Cookies and Tracking

We use cookies and similar technologies to:

- Remember login details and user preferences
- Improve website performance
- Analyze traffic and usage trends
- Deliver relevant content and ads

You may manage cookies via browser settings. Some features may not function properly if cookies are disabled.

10. Children's Privacy

Our services are intended for individuals **18 years and older**. We do not knowingly collect personal data from children.

11. Updates to this Policy

We may update this Privacy Policy from time to time to reflect changes in regulations or our practices. Updates will be posted on this page with an updated "Last Updated" date.

12. Contact Us

If you have questions about this Privacy Policy or to exercise your GDPR rights, please contact:

Almond Global Trading Limited

Data Protection Officer (DPO)

Email: info@almondglobaltrading.co.uk

Website: <https://almondglobaltrading.co.uk>

Phone: +(44)759 9237 900

If you are based in the EU, you may also lodge a complaint with your national **Data Protection Authority (DPA)**.